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Poster: Improving Emergency Department Belongings Inventory Electronic Medical Record Documentation

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Improving Emergency Department Belongings Inventory Electronic Medical Record Documentation

Shanekia Garrett, MSN, RN, Stefanie Lai, BSN, RN, CEN, Jairo Pagan, BSN, RN, Wendy Lu, BSN, RN, Katie Whitehead, BSN, RN, MEDSURG-BC

Background

- Electronic Medical Record (EMR) education and training for RNs should be multifaceted and targeted to the RN clinical workflow.
- Input from direct care RNs is essential to ensure EMR education is relevant and effective.
- Hospital policy requires belongings inventory EMR documentation for all admitted patients.
- An audit of charts for ED admissions over three months revealed only 5% compliance with this policy.

Purpose

- Increase the rate of belongings inventory EMR documentation for all ED admissions to greater than 75% over a one-month period.

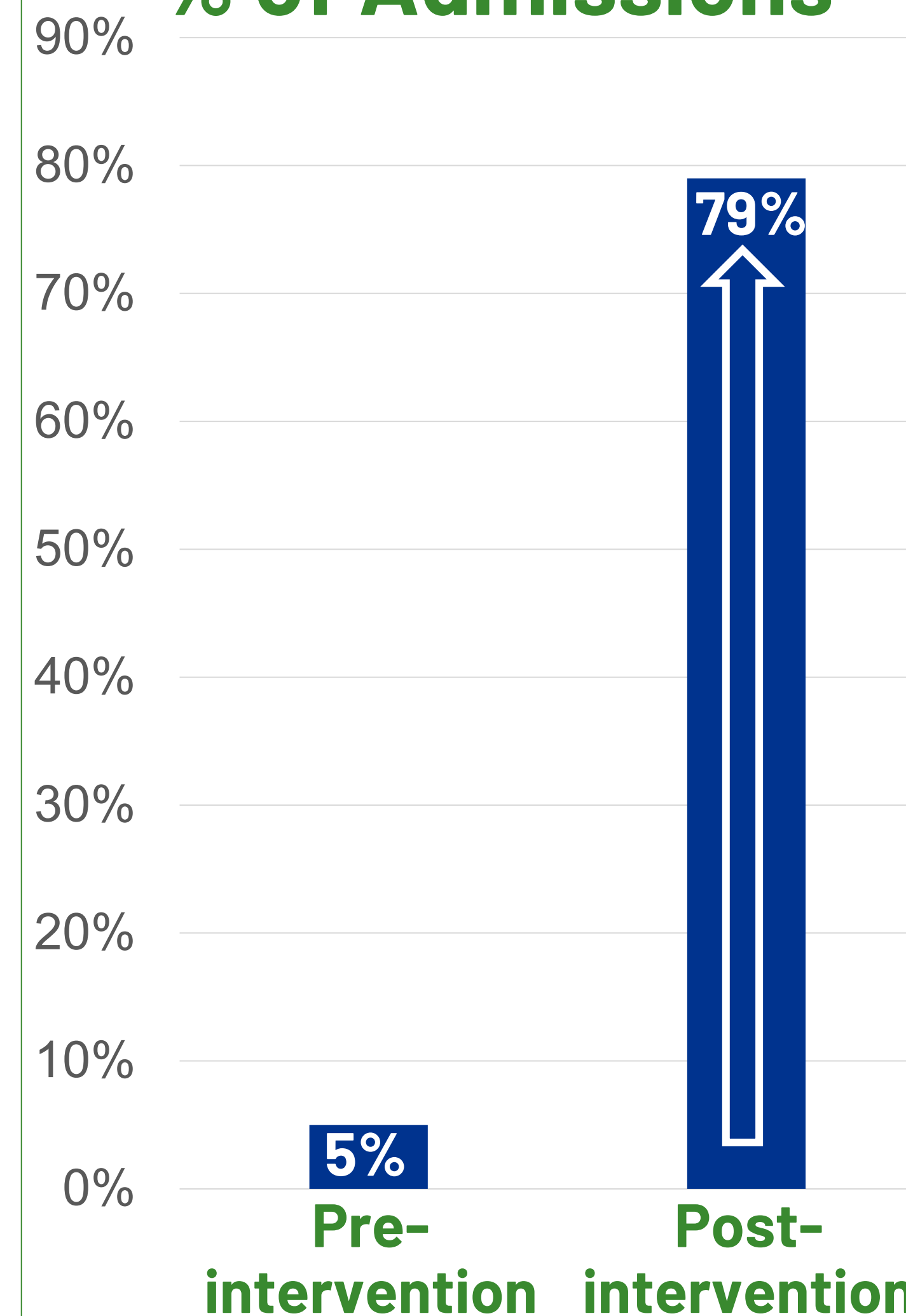
Methods

- As part of a quality improvement project, Shared Governance asked a group of ED RNs and technicians to analyze EMR belongings documentation rates and explore how the department could better align with hospital policy.
- Shared Governance developed a 1-page education sheet, had staff add "Patient Belongings" to "Favorites" in the EMR, and posted computer tag reminders.
- ED RNs and technicians completed education during March 2023.
- The following month, all ED admission charts (n=345) were audited for four consecutive weeks and progress reports were posted weekly in the staff lounge.

Results

- Belongings inventory EMR documentation increased in the ED from 5% to 79% post-intervention.

Belongings Inventory Documentation in ED - % of Admissions



Discussion

- Multifaceted intervention increased compliance with a policy requiring EMR documentation in the ED.
- Staff input led to the development of targeted education.
- Further research is needed to determine the impact of belongings inventory on patient and staff safety.

Implications for Practice

- Include belongings inventory documentation in orientation for future RNs and technicians.
- Develop and implement targeted belongings education on inpatient units.
- Regular chart audits will determine compliance rates.

