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Managing Researcher Expectations: Defining the Scope of Your Expert Gallery

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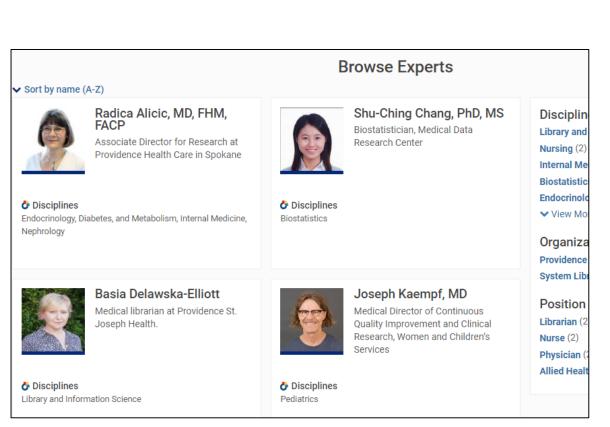Heather.Martin@providence.org
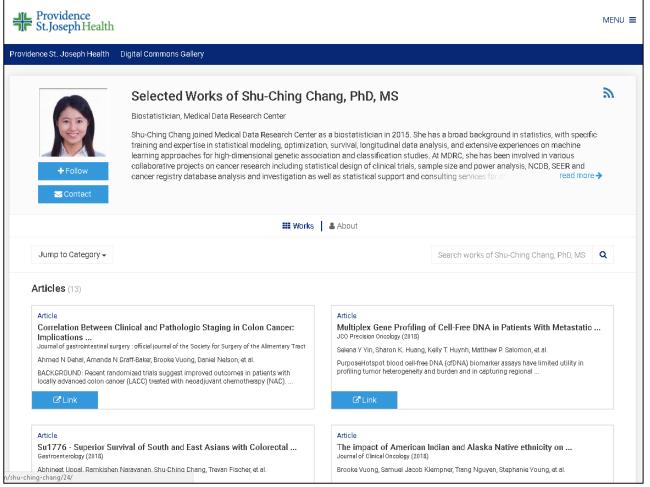
Providence St. Joseph Health
Digital Commons

- Launched in July of 2018

Expert Gallery

Profile Pages

Original Scope

- 12 initial volunteers
- Request a full CV
- Research existing clinician/researcher profile pages

Challenges
- Some CVs were 150+ pages long
- Often with inaccurate/incomplete citations
- A single profile could take 10+ hours
- Some researches had expectations re: level of detail or updating that were not feasible

Revised Scope

- Researchers are sent an email clearly outlining our scope
- Request:
    - biographical sketch, photo, and research interests
- Import works harvested from DC
- Researchers review for errors
- Researchers may suggest up to 10 additional works
- After initial profile is completed, researchers are invited to "take ownership" to add more detail or update more often

Challenges

- Can be difficult to recruit busy clinicians/researchers
- Ensuring profiles come from a broad spectrum of specialties and locations
- Name disambiguation of harvested works takes time
- Recruiting too many clinicians/researchers!
- What to do if a volunteer doesn't have many works

Contacts

Website: https://digitalcommons.psjhealth.org/

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