

Providence

Providence Digital Commons

Articles, Abstracts, and Reports

2-7-2020

2019 System Library Services Visual Annual Report

Amanda Schwartz

System Library Services, Providence St. Joseph Health

Follow this and additional works at: <https://digitalcommons.providence.org/publications>



Part of the [Health Sciences and Medical Librarianship Commons](#)

Recommended Citation

Schwartz, Amanda, "2019 System Library Services Visual Annual Report" (2020). *Articles, Abstracts, and Reports*. 2686.

<https://digitalcommons.providence.org/publications/2686>

This Presentation is brought to you for free and open access by Providence Digital Commons. It has been accepted for inclusion in Articles, Abstracts, and Reports by an authorized administrator of Providence Digital Commons. For more information, please contact digitalcommons@providence.org.



90,741 Table of Contents distributed
40,173 Article Delivery Requests
9,158 Current Awareness Requests
3,245 Literature Searches executed

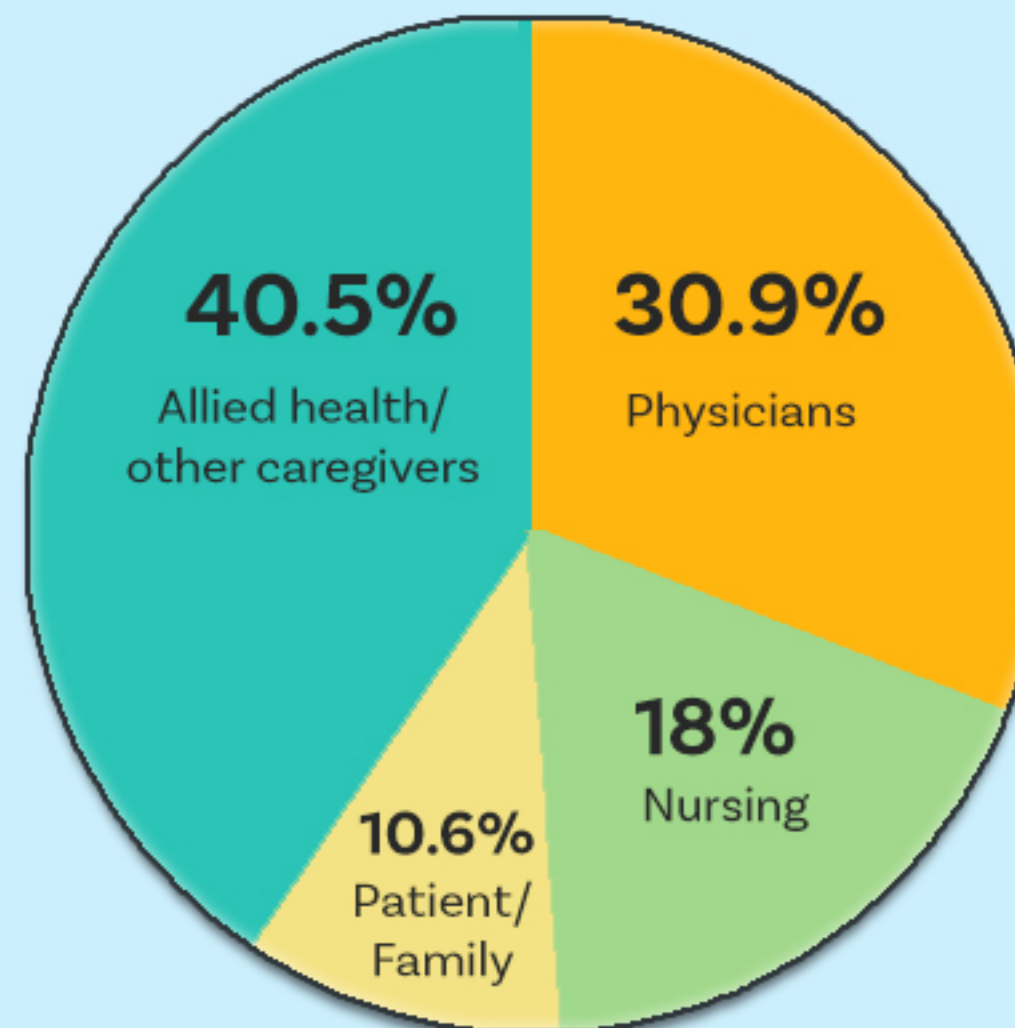
1893 caregivers attended
 161 instruction sessions

Article downloads increased by **8.5%**
 eBooks access increased by **9.9%**

664,994
 Individual Article Downloads

137,594
 eBook content accessed

Who We Served

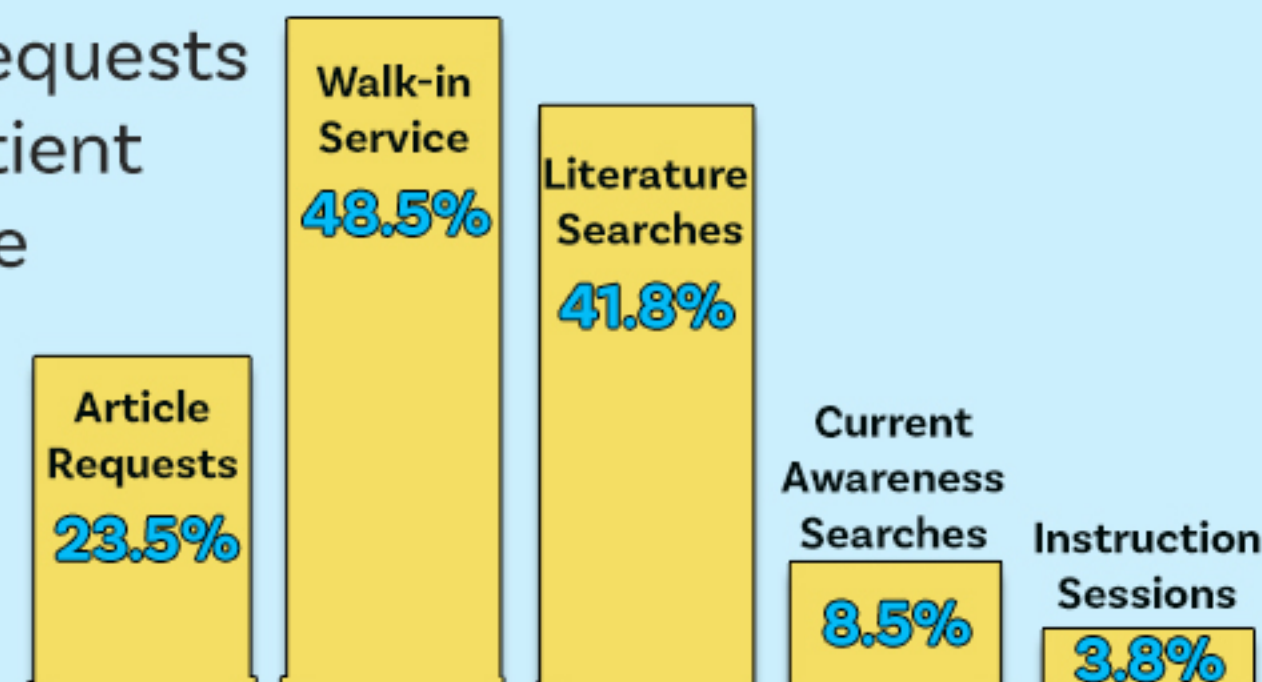


Library staff served

48,578
 users

Most asked-about topics included:
 Accidental Falls, Breast Feeding,
 Early Ambulation, Pressure Ulcer,
 and Sepsis

Percentage of Requests Related to Patient Experience



Digital Commons added **1,810**
 publications by PSJH authors

experienced **11,658**
 content downloads

had **10,147** page hits,
 and was visited by users
 from over **111** countries