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2022 System Library Services Annual Report

Providence Library Services

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System Library Services: 2022 Year in Review

Providence System Library Services provides high-quality information resources and innovative services to meet caregivers' clinical, research, business, and education needs in the right place at the right time.

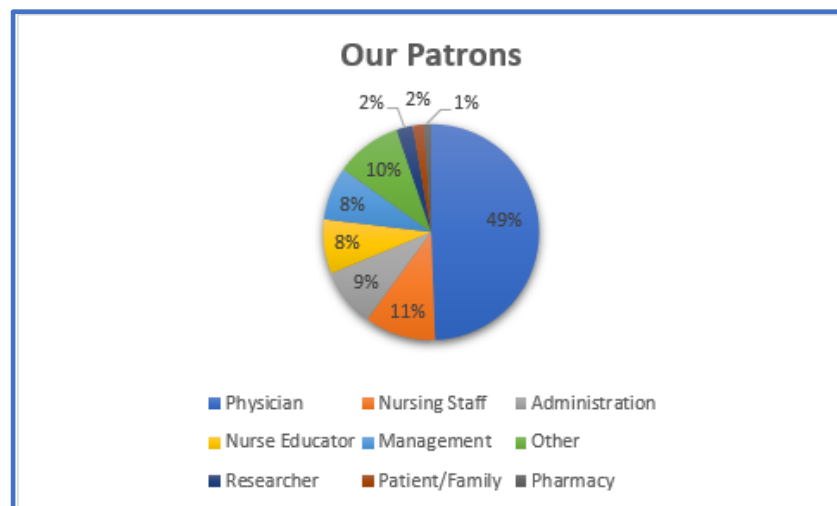
"Again, you have exceeded my expectations and I'm grateful for this library service and how much it eases our way! Thanks for all you do." Social Worker

"Library Services are truly one of the most under-valued resources we have at Providence. Please know you are a HUGE asset and lifesaver!" Manager of Nursing Education

By the Numbers

Library Services provides seamless online access to the top biomedical and nursing journals, e-books and platforms. Caregivers value our services as demonstrated by:

- **90,000** visits to www.providence.org/library and our [Learning Portal](#) – this entry point to our services and resources saw **an increase of 27%** over 2021
- **717,500** articles downloaded, in support of clinical care, education and research
- **103,300** e-books accessed, we provide many of the core reference texts to guide practice
- **31,600** articles sent via email by Library Staff to caregivers across Providence
- **7,050** expert literature searches performed and reference questions answered, saving our caregivers precious time to focus on supporting our vision of Health for a Better World
- **13,400** regularly scheduled topic alerts sent on over **150 unique topics**, ensuring our caregivers are pushed the latest evidence for their research, clinical practice, or business needs
- **Numerous accomplishments** were celebrated by System Library staff in 2022, [click here to learn more](#)
- **View our [Infographic](#)** for a fun, visual representation of this data





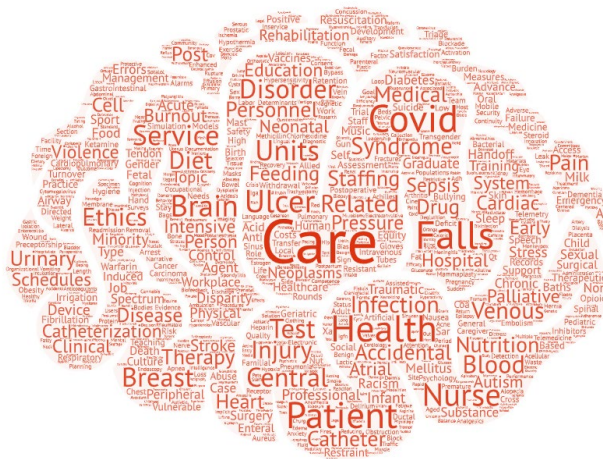
Resources

Providence System Library Services offers a rich and diverse collection of resources to support patient care, professional development, and business needs. Universal on-site and remote access provides a consistent user experience across systems and locations.

- 4,000+ online journals
- 2,000+ e-books
- Research databases, point-of-care tools, and other specialized clinical support platforms
- A robust website and SharePoint presence that supports seamless access at home, office or hospital campus



Clinical Care & Changing Practice



Word cloud based on your search requests

You've asked for our expertise on consulting the literature over 7,000 times in 2022. The evidence pulled from these literature searches impacts patient care decisions and informs policy and practice.

“Your research has been helpful to identify that there is actually a dearth of published literature related to (*our topic*). This in and of itself has been a super informative piece of information. Many thanks! We always really appreciate your help.” Assoc. Medical Director

“Thank you so much! These have all been very helpful. You might not realize your importance in finding these articles but being able to present (and refute) literature is critical for helping to find justice for children who have been abused - sometimes fatally. So, I really appreciate you.” Physician

“I believe you validated the articles I was looking to use which is awesome. Thank you so much for your help, your efforts saved me countless hours, much appreciated!” Clinical Program Coordinator, Trauma

These quotes are direct from our caregivers, for a fuller picture of our work's impact [click here](#).



Health Equity

Library Services supports Providence's goal of health equity. In 2022, nearly 1,000 requests for articles or literature searches we provided related to improving health equity and diversity, equity, and inclusion.

- We've continued our [Race and Healthcare Resource Desk](#), with monthly updates of new research on the intersection of racism and health outcomes and healthcare delivery
- Continued development of the National Networks of Libraries of Medicine grant funded DEI e-book collection, promoted through Caregiver Resource Groups and local ministry DEI leadership/committees
- Library Staff representation and support in the Health Equity Learning Collaborative and related Task Forces

"Thank you very much!! The group greatly appreciated the review that you did [on pulse oximetry and skin pigmentation] and we will be adding language into the [NIH COVID-19 guidelines](#) related to this topic." Director of Cardiopulmonary Services



Nursing

Collection Development

We've grown our **Core Curriculum**, **Nursing Certification** and **Scope of Practice** collections, meeting the needs of over 33 nursing specialties.

- [Core Curriculum and Nursing Certification collection](#)
- [Scope of Practice collection](#)

Instruction & Professional Development

Entry-level professional nurses are expected to "understand basic elements of the research process" and "evaluate appropriateness and strength of evidence." Neither expectation can be met without literature search knowledge, in response we developed two HealthStream courses offering 1.5 CEU each:

1. *Library Resources 101* – which provided overview of resources and services available, ways of accessing the library on site or remotely, best tools to answer clinical questions, basics of searching for clinical evidence, and ways of accessing the full text of articles.
2. *Using PubMed to Search for the Evidence* – which demonstrated search techniques and features of the PubMed MyNCBI account to show nurses how to use PubMed efficiently to find evidence to answer clinical and health system questions.

Over 1,000 individuals received instruction from our Library Staff in 2022. Hundreds more accessed our [online tutorials](#), links to [free CME/CEU](#) available through Library subscriptions, and how-to videos through our [SharePoint Learning Hub](#).

Supporting Education & Continuous Learning

System Library Services aims to support caregiver development in their current roles and beyond, building lifelong knowledge management and evidence-based practice/medicine skills. We deliver educational programming that teaches 21st century information literacy skills and have provided outreach and tailored support for educational programs such as GME/Fellows, Clinical Academy, and Nurse Residents.

"I think the Providence Library is probably my FAVORITE #1 learning resource now! I'll definitely continue to actively use it." Providence Leadership Development



Research

System Library Services supports clinical and bench research throughout every stage of the research cycle, from inquiry through knowledge dissemination. As a key resource on scholarly communication topics, we provide information and support around issues such as authors’ rights, copyright, open access, and predatory publishers. Caregivers can further develop their skills and knowledge through our Scholarly Communication resource guide.

Librarians have collaborated with clinicians on research, participated in research training institutes, and earned IRB certification. Library Staff have conducted thousands of literature searches on behalf of busy caregivers and taught hundreds of sessions on information appraisal and evidence-based practice.

“Thank you SO MUCH for your help with my research. I gave a Grand Rounds talk at OHSU on her work and I’m writing it up for the Neurology journal. I couldn’t have done it without you!” Physician

Health Research Accelerator’s **Pathfinder App 2.0** will now include Library Services and provide a new way for researchers to request library and publication support.

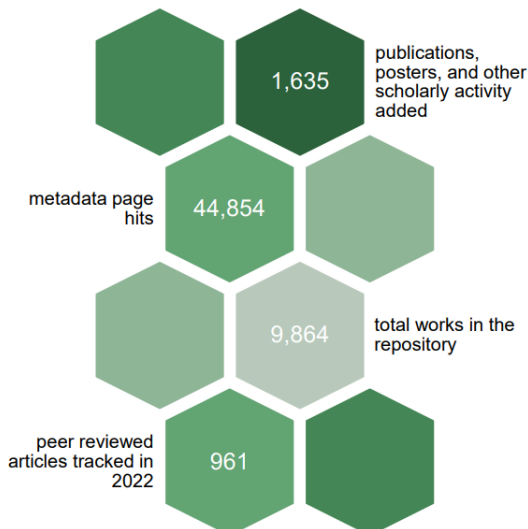


Digital Commons

Our [Digital Commons](#) institutional repository captures, compiles, and promotes the intellectual output of Providence caregivers, providers, and researchers. In 2022, Providence Digital Commons maintained steady growth collecting materials and building new collections. Notably, Digital Commons received increased global usage across 162 countries. Repository **usage grew 22%** from 2021-2022.

A major initiative in 2022 was developing a process to capture and report the number of peer-reviewed journal articles published by our caregivers and providers. View more details in our 2022 Digital Commons [Annual Report](#).

In 2022 we’ve hosted the following conferences on Digital Commons: Oregon Academic Achievement Day, Swedish Learning and Celebration Day, 17th Annual Evidence Based Practice Conference (St. Joseph Orange), 2022 Southern California Nursing Research Conference and the 2022 Providence Nurse Research Conference.



“I have been such a fan of Digital Commons from the moment I heard about it. Our library and librarians are exceptional! Another nurse has discovered the power of your amazing work!” Nurse Executive

“I want to express my appreciation for the work you did to make the 6th Annual Providence Nursing Research Conference such a success. Without your efforts and expertise we would not have been able to highlight the amazing work done by those in the nursing research community on behalf of our caregivers and patients.” Executive Director, Nursing Education & Outcomes